

# Fwd: local elections and Gayles issues

---

From: **Jane Parlour** | janeparlour7@gmail.com

Wednesday 4 May, 01:19

To: **ian@goulbourne.net**

Hello Ian,

Thanks very much for your email.

I've actually been back in Gayles today, door knocking at the houses I was rained off from at the weekend.

Unsurprisingly the subject of the quarry has cropped up at almost every house, with no one speaking in favour of it.

In light of this I have this afternoon, whilst in the village, attempted to contact the planning section of North Yorkshire County Council's Waste and Minerals Dept to see if they would be the ones who could give us any info as to the planning status of the quarry.

I have to say that the whole experience was one of the most protracted, annoying and unsuccessful attempts I've ever made at getting information from any organisation.

After a series of "press 1", "Press 2", I did finally speak to someone who did at least confirm that it would indeed be NYCC and not Richmondshire staff who would handle and determine any application to reopen the quarry. When I then asked to speak to someone in that department who could briefly explain the process and timescales involved should an application be made, the adviser was unable to find anyone available to take my call.....and then when pressed was unable to give me the actual name of anyone I could subsequently ring to get this advice. It then seemed that the mobile phone signal was lost and I was disconnected.

All I can say is that if this is an example of what residents are facing when they simply try to get information out of NYCC then I'm not surprised that so many are tearing their hair out over this matter.

Broadband has also cropped up, but less frequently, and often when I've mentioned it first.

I have however been getting slightly different messages about the state of the infrastructure, with some people confirming that the fibre optic cable comes from Barningham and that the 'telegraph' poles and cable itself are already in the village, and then other people saying that only the poles have been installed, and there is no cable in the village.

Further urgent work is therefore needed to clarify this, as a situation where any village such as Gayles is completely left behind when it comes to vital infrastructure upgrades is simply unacceptable in the 21 st century.

As to your final comment then I am happy to confirm that the village has my full support in these two matters, and the others raised with me such as speed of traffic and lack of winter gritting on local roads.

In light of today perhaps I should add "inadequate customer service" and "over zealous gatekeeping at NYCC", to the list!

Kind Regards,

Jane Parlour

From: **jane.parlour@richmondryorkslibdems.org.uk** To: **Jane Parlour** | janeparlour7@gmail.com Tuesday 3 May, 16:34

From: **ian@goulbourne.net** To: **Jane.parlour@richmondryorkslibdems.org.uk** Sunday 1 May, 09:12

---